

giosg

How to create
RULES



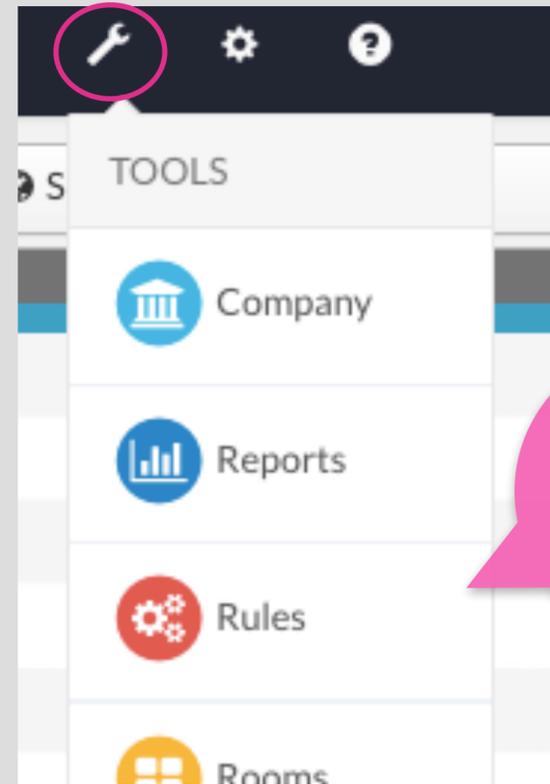
A hand holding a white marker is drawing a diagram on a whiteboard. The diagram consists of several circles connected by lines, forming a network or flowchart. The circles are drawn in black ink on the white surface of the whiteboard. The hand is positioned on the left side of the frame, and the marker is being used to draw a line connecting two circles. The background is a plain white wall.

giosg RULES

**With giosg
RULES you can
customize your
messages and other
actions, and create
intelligent rules for
your website!**

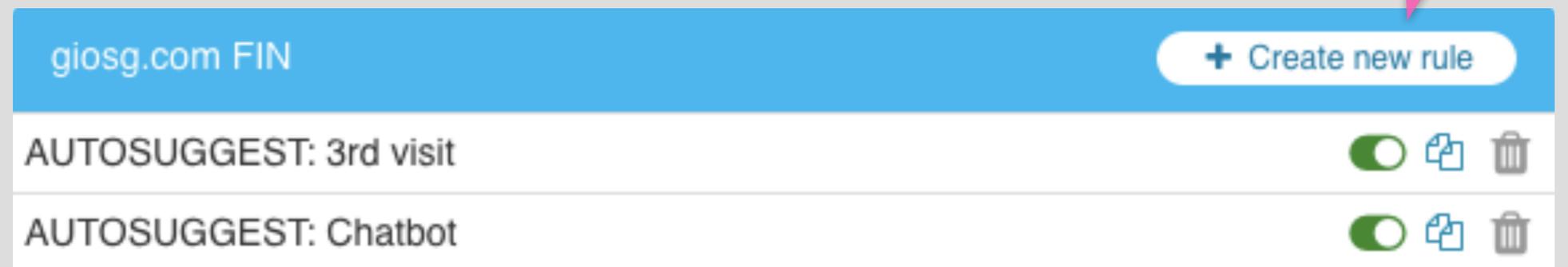
The giosg Rules tool can be accessed and used by manager users.

Click the wrench icon in order to access giosg RULES



Click Rules

Click "Create new rule"



Creating a new Rule

Create a rule by:

1. Selecting the condition(s) you want
2. Selecting actions that are triggered when the conditions are met

The screenshot shows the Giosg rule creation interface. At the top, there is a dark header with the text "Rule name" and a text input field containing "Name your rule". A pink callout bubble points to this field with the text "Name the rule". Below the header, there is a toggle switch labeled "OFF" and a dropdown menu set to "Runs every time" with the text "when conditions match". A pink callout bubble points to the dropdown with the text "Choose how often the rule runs (when necessary)". Below this, there is a red bar with a plus icon and the text "Use in these rooms...". Underneath, there is a search bar with "demo.giosg.com" and a close button. Below the search bar, there is a section labeled "All rooms" with a plus icon. A pink callout bubble points to this section with the text "Click 'Add new condition' and choose conditions for your rule". To the right of the "All rooms" section, there are two buttons: "Add new condition" (green) and "Activate Target" (dark blue). A pink callout bubble points to the "Activate Target" button with the text "Choose a room in which you want the rule to work". Below these buttons, there is a blue bar with a play icon and the text "Perform this action". Underneath, there is a dropdown menu with the text "Select action to perform". A pink callout bubble points to this dropdown with the text "What happens when the conditions are met? Choose an action.". Below the dropdown, there is a blue button with a plus icon and the text "Add another action". At the bottom, there is a dark footer with the text "Rule is unpublished. You can save this rule but it won't go live until you publish it. [Publish the rule now.](#)". Below the footer, there are two buttons: "Save" (blue) and "Back" (grey).

Managing the Rules

Rules appear in alphabetical order

giosg.com FIN		+ Create new rule
AUTOSUGGEST: 3rd visit	<input checked="" type="checkbox"/>	
AUTOSUGGEST: Chatbot	<input checked="" type="checkbox"/>	

Create new Rule

Enable the Rule

Delete the Rule

Copy the Rule

Example Rule

Sending a specific autosuggest message on a specific page:

When these conditions are met:

1. The visitor is on a page that contains the URL string “features” (www.giosg.com/features)
2. The visitor is on the page for at least 5 seconds

Perform the action:

Send a custom autosuggest message (“Hi, I’m happy to help...”)

The screenshot shows the configuration interface for a rule named "Autosuggest - features page". The rule is currently turned ON. It is set to run every time when conditions match. The rule is configured to be used in the room "giosg.com". The conditions are:

- When: Full page URL containing the string "features" (URL contains - features)
- When: Visitor has been on the page a number of seconds (More than - 5)

The action is to perform this action: Autosuggest chat with the message "Hi, I'm happy to help if you have any questions about our features!".

Got questions?

Visit our page and let's
talk more.

www.giosg.com

or email us at

support@giosg.com

A black and white photograph of four women sitting on a staircase. The woman on the far left is wearing a light-colored long-sleeved shirt and dark pants. The woman next to her has blonde hair and is wearing a dark sweater. The woman in the back is wearing a dark top. The woman on the right is wearing glasses, a dark sweater, and jeans. The 'giosg' logo is overlaid in the center, with 'gi' in pink, 'o' in green, 's' in blue, and 'g' in green. The background shows a staircase with a metal railing and a mesh fence.

giosg