



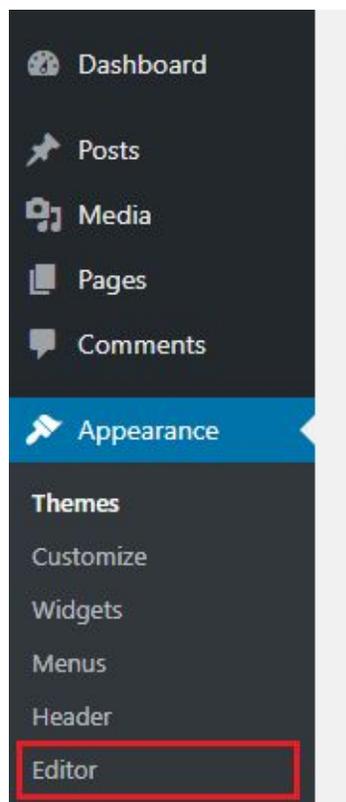
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## Giosg LIVE - Installing to Wordpress manually

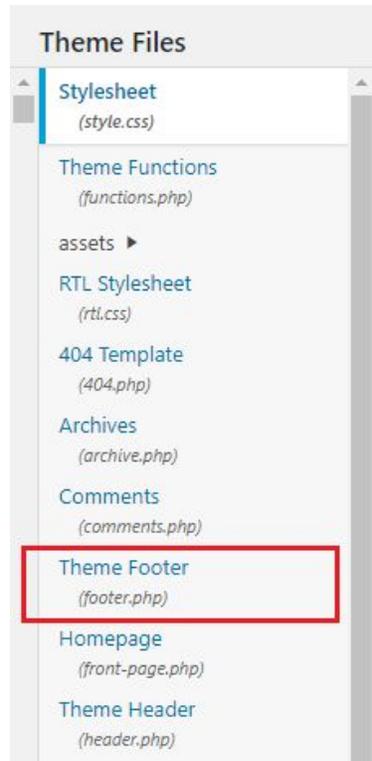
Giosg Live has Wordpress plugin that supports Wordpress versions up to 3.3.1. If you have newer version of Wordpress you need to install giosg script tag manually. Please follow the steps below to install giosg script tag.

### Installing to Wordpress

1. Login to Wordpress from <https://wordpress.com/log-in>
2. From the left sidebar click “Appearance” and then from the menu select “Editor”.



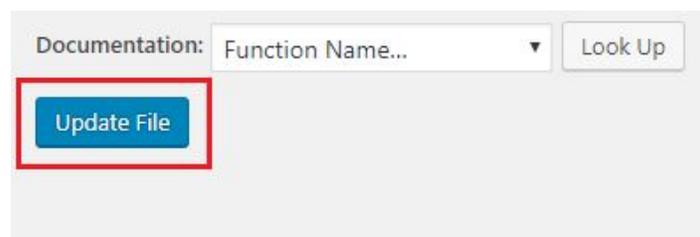
3. From the file listing on the right click footer.php (Or if footer template is missing for some reason, select some other template that is used on every page).



4. Copy your company's script tag from giosg operator console or from the email and paste it to the template.

```
Header
Editor
Plugins
Users
Tools
Settings
47
50 <!-- giosg tag -->
51 <script>
52 (function(w, t, f) {
53   var s='script',o='_giosg',h='https://service.giosg.com',e,n;e=t.createElement(s);e.async=1;e.src=h+'/live/';
54   w[o]=w[o]||function(){(w[o]._e=w[o]._e||[]).push(arguments)};w[o]._c=f;w[o]._h=h;n=t.getElementsByTagName(s)[0];n.parentNode.insertBefore(e,n);
55 })(window,document,1);
56 </script>
57 <!-- giosg tag -->
58
59 </body>
60 </html>
```

5. Click “Update template” button underneath template editor



6. Open your site and verify that script is working. Make sure that you see visitors on swimlane and that the script is installed on every page of your website. Remember that chat button is only visible if it is enabled in domain management and there are operators online.